



# PRECISION Remote Support

infinite possibility

## What is it?

Our clients prefer remote support because it provides a fast response to their PC problems. There are no delays. It is like having a consultant standing at your side.

The service is available at any of your PCs and laptops – wherever they are located in the world.

The only requirement is that you have access to the Internet.

## How it works

One call to us via our website and we take control of your PC and solve your problem. Simple.

Charges are made in 15-minute blocks, a benefit clients value highly.

No hourly costs for problems we can solve in minutes.

## Benefits

- You make considerable savings because we charge in 15 minute slots
- No more waiting around for staff to turn up
- No more postponed deadlines
- Just sit back and watch Precision resolve the issue
- Minimises administration
- No complex instructions to follow – Precision handles it all.

## Contact Us

Take your first step up to Enterprise Technology and call Precision today. A member of our team will be pleased to discuss your needs and show you how Precision can set you on the road to increased business efficiency and security.

Call Precision today on **020 7659 2091**

**[www.precision-it.co.uk](http://www.precision-it.co.uk)**

- Antivirus Assurance
- Support Contract
- Support Assurance
- Remote Support
- Asset Management
- Internet Connectivity
- Network Planning & Installation